

## TRAVEL ASSISTANCE SERVICES



### AXA Assistance USA Inc. Travel Assistance Program

866-384-2786  
630-616-4536 collect

Carry this card with you when you travel. Assistance is available 24 hours a day, seven days a week, 365 days a year.



## Travel assistance helps when unexpected events happen while traveling

### Live life. You're covered.®

US Able Life understands that unexpected events can occur whether your employees are traveling for business or pleasure. That's why we've partnered with AXA Assistance USA Inc.<sup>1</sup> to provide global emergency response and everyday travel assistance to our members, their spouses, and dependent children at no additional cost.

This program offers you a broad range of valuable travel and medical support services 24 hours a day, seven days a week, 365 days a year. With one simple phone call to our response center, you will be connected to a global network of providers to assist you when you travel 100 miles or more from home.

### Travel Eye information portal

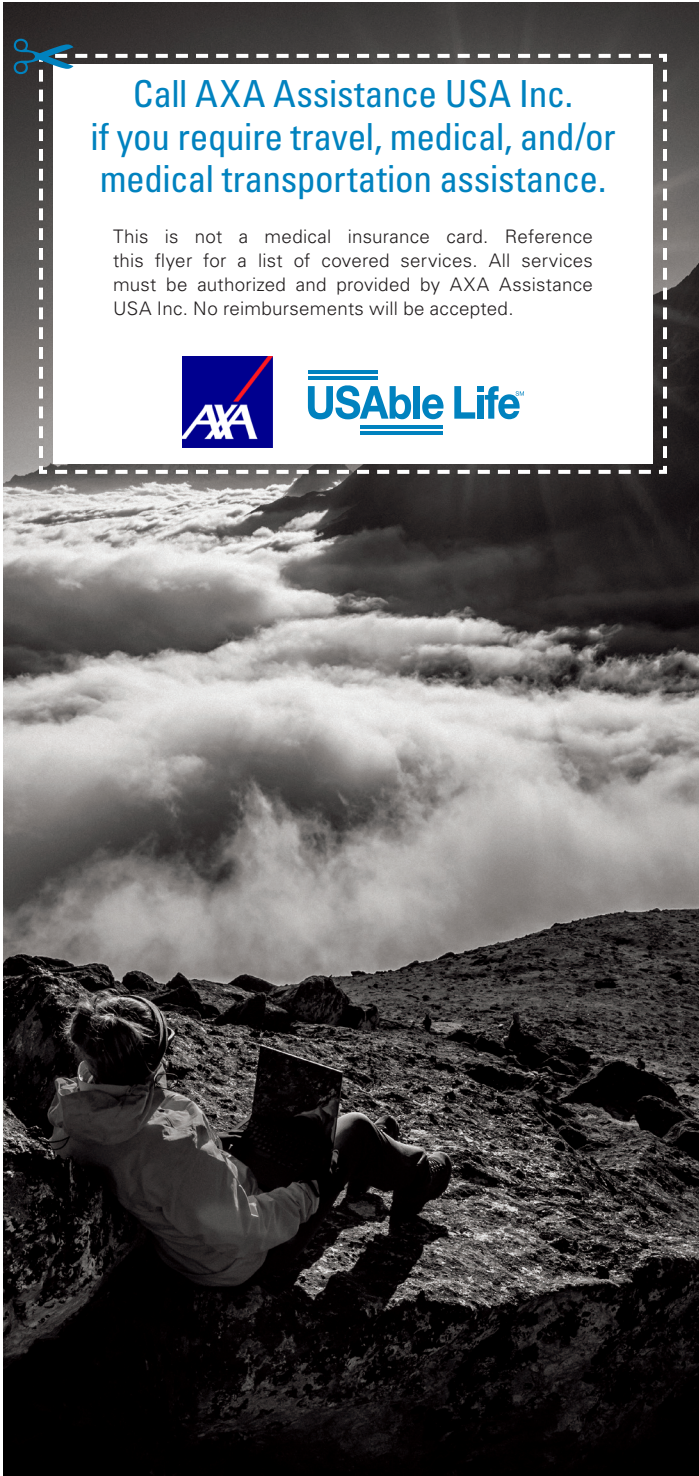
Travel Eye offers useful intelligence designed to provide necessary knowledge throughout the life cycle of your trip. Through this dedicated information portal, you have access to the most accurate, real-time information on global events, security and medical risks per country, as well as access to AXA's global medical network.

Register by visiting: [accounts.travel-eye-axa.com/en/registration/usa\\_life\\_emp](https://accounts.travel-eye-axa.com/en/registration/usa_life_emp)

## PRODUCT HIGHLIGHTS

- Assistance is just a phone call away — travel information and medical assistance services can be accessed worldwide 24 hours a day, seven days a week, 365 days a year
- Travel Eye information portal provides access to the most accurate, real-time information on global events, security, and medical risks per country, as well as access to AXA's global medical network
- Put the attached member card in your wallet and take it with you when you travel





Call AXA Assistance USA Inc.  
if you require travel, medical, and/or  
medical transportation assistance.

This is not a medical insurance card. Reference this flyer for a list of covered services. All services must be authorized and provided by AXA Assistance USA Inc. No reimbursements will be accepted.



## Program guidelines and services

### Travel services

- *Lost document and luggage assistance*
- *Emergency cash/bail assistance*
- *Emergency message transmission*
- *Telephone interpretation*
- *Legal referrals*
- *Pre-trip and cultural information*
- *Vaccination recommendations*
- *General travel information*
- *Vehicle return<sup>2</sup>*

### Medical transportation services

- *Emergency medical evacuation<sup>2</sup>*
- *Medical repatriation<sup>2</sup>*
- *Return of mortal remains<sup>2</sup>*
- *Return of traveling companion<sup>2</sup>*
- *Visit of a family member or friend<sup>2</sup>*
- *Return of minor children<sup>2</sup>*
- *Dispatch of physician<sup>2</sup>*

### Medical assistance services

- *Medical and dental referrals*
- *Coordination of hospital admission*
- *Critical care monitoring*
- *Dispatch of prescription medication*

Services will not be provided or available for any loss or injury that is caused by, or a result of a mental nervous condition or diagnosis, traveling against the advice of a physician, traveling for medical treatment, pregnancy (*except complications of pregnancy*) and childbirth, or voluntary-induced abortion.

### How can we help?

If you have any questions about the services or require assistance, please contact AXA Assistance USA Inc. at 866-384-2786 or 630-616-4536 (collect), or email [medassist-usa@axa-assistance.us](mailto:medassist-usa@axa-assistance.us).

<sup>1</sup>US Able Life has contracted with AXA Assistance USA Inc. to offer the service to our Group Term Life policyholders.

<sup>2</sup>Program Terms: When traveling 100 miles or more away from home for up to 120 days, medical emergency transportation services include the arrangement and payment for any reasonable and customary charges determined by AXA Assistance USA Inc. Vehicle return service is applicable upon activation of medical emergency transportation. No reimbursements for out-of-pocket expenses will be accepted. All additional costs are the responsibility of the member. Services will be provided as permitted under applicable law. Services must be authorized and arranged by AXA Assistance. Travel assistance services are not insurance.

