

## IDENTITY THEFT ASSISTANCE



## Identity theft is a growing threat — USable Life will help you be better prepared

### Awareness and education

In 2020, there were 4.7 million identity theft and fraud reports<sup>1</sup>. Identity Theft Assistance, from AXA Assistance<sup>2</sup>, helps you understand the growing threat by:

- Promoting awareness of identity theft
- Answering questions about identity theft and how to know if you've become a victim
- Providing educational information and a guide to help you and your dependents understand how to avoid identity theft

### Recovery assistance

If you or your dependents' identity is compromised, the most important thing you can do is act quickly.

We're here to assist by:

- Directing and connecting you to fraud departments, like your banks and credit card companies
- Facilitating access to credit bureaus and helping you get a complimentary credit report
- Helping you contact federal government and local law enforcement agencies, and filing reports and complaints

### How can we help?

If you have any questions or require assistance, please contact AXA Assistance USA Inc. at 866-384-2786 or 630-616-4536 (collect), or email [medassist-usa@axa-assistance.us](mailto:medassist-usa@axa-assistance.us).

### PRODUCT HIGHLIGHTS

- *Identity Theft Assistance helps you and your dependents know the risks, learn how to prevent theft, and offer step-by-step help if you become a victim of identity theft*
- *Service is available 24 hours a day, seven days a week, 365 days a year*
- *A resolution guide is provided during the recovery process*

<sup>1</sup>Federal Trade Commission (2021); retrieved from [ftc.gov](https://www.ftc.gov).

<sup>2</sup>USable Life has contracted with AXA Assistance USA Inc. to offer the service to our Group Term Life policyholders. USable Life<sup>SM</sup> is used with the consent of USable Mutual Insurance Company.

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